Resources

| Adult Protective Services       | 510-577-1900 |
| ACFJC Elder Protection Unit    | 510-267-8800 |
| Bay Area Community Services (BACS) | 510-613-0330 |
| Court Investigator’s Office    | 510-636-8820 |
| (if a conservatorship exists)  |             |
| Alameda County Department of   | 510-577-1900 |
| Adult and Aging Services       |             |
| State of California Elder Abuse Hotline | 877-477-3646 |

| Elder Care Locator             | 800-677-1116 |
| In-Home Support Services       | 510-577-1900 |
| Legal Assistance for Seniors   | 510-832-3040 |
| Medi-Cal                       | 800-541-5555 |
| Medicare                       | 800-633-4227 |
| Oakland Department of Aging -Linkages Program | 510-238-3931 |

| Ombudsman, Inc.                | 510-638-2214 |
| (if elder resides in a skilled facility) | 510-577-1900 |
| Public Guardian/Conservator’s Office |             |
| Social Security-General        | 800-772-1213 |
| Social Security-Hearing Impaired | 800-325-0778 |
| Veterans Assistance Center    | 510-577-3547 |
| Victim-Witness Assistance Division -Elder Abuse Services | 510-267-8800 |

Office Locations:

- Alameda County Family Justice Center
  Elder Protection Unit
  470 27th Street,
  Oakland, CA 94612
  (510) 267-8800
  www.acfjc.org

- Victim-Witness Assistance Division
  Alameda County
  District Attorney’s Office
  1401 Lakeside Drive, Suite 802
  Oakland, California 94612
  (510) 272-6180
  www.alcoda.org/victim_witness

Monday – Friday; 8:30AM-5:00PM
Please call if you would like further information concerning our services and how we can help!

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IN AN EMERGENCY CALL 911

Office of the District Attorney
Alameda County
Pamela Y. Price,
District Attorney

(510) 267-8800

No one deserves to be a victim!

Protecting the Elderly

is

protecting our future
What is Elder Abuse? Elder abuse is defined as the unlawful physical or psychological mistreatment of a senior, which can include taking financial advantage of a senior as well as actual neglect or physical mistreatment. Each of these crimes is punishable by imprisonment (California Penal Code section 368).

What can you do? Learn to recognize the signs and symptoms of elder abuse, tell someone and help stop the cycle.

These crimes can be committed in the following ways:

**PHYSICAL / SEXUAL ABUSE:**
Any physical pain or injury committed against an elder. ALL sexual acts committed without consent or ability to give consent.

**NEGLECT:**
Failure of a caregiver to provide clothing, shelter, assistance with hygiene and protection from dehydration, malnutrition and health and safety hazards.

**EMOTIONAL ABUSE:**
Fear, confusion or depression brought about by threats, intimidation or deception.

**ABANDONMENT:**
Desertion of an elder or dependent person by someone charged with his or her care.

**FINANCIAL ABUSE:**
Any theft of an elder’s money or property; may include wrongful use of legal documents such as power of attorney (POA).

Possible indicators of physical abuse or neglect:
- Cuts, bruises, burns, or rope marks
- Poor hygiene, rashes, sores, sudden weight loss
- Soiled clothing, missing eyeglasses, dentures or hearing aids
- Fear, anxiety, isolation, personality changes

Possible indicators of financial abuse:
- Sudden withdrawals of closing of bank accounts.
- Sudden involvement of previously uninvolved relative or a new friend.
- Unexplained changes to will, power of attorney or other legal documents.
- Financial transactions involving the elder’s money or property where the elder does little speaking or appears confused or passive.
- Reluctance to discuss finances or lack of knowledge of finances.

Report abuse to the Alameda County Family Justice Center Elder Protection Unit, local Law Enforcement or Adult Protective Services.

The identity of any individual who reports abuse to law enforcement is confidential, even from the victim. W & I Code 15633