

CONTACT US

Main Office

1401 Lakeside Drive, Suite 802
Oakland, California 94612
(510) 272-6180
(510) 272-5044 ~ **Claims**

Elder Abuse Unit

7677 Oakport Street, Suite 650
Oakland, California 94621
(510) 569-9281

South County Branch

24405 Amador Street, #103
Hayward, California 94544
(510) 670-5100

Alameda County Family Justice Center

470 27th Street
Oakland, California 94612
(510) 267-8800

Restitution Unit

(510) 272-6299

Visit us on the web at:

www.acgovda.org/victimwitness



Office of the District Attorney
Alameda County
Nancy E. O'Malley, District Attorney

Victim & Witness Assistance Division



Tel: (510) 272-6180
askvw-da@acgov.org

Our office hours are 8:30AM - 5:00PM, however if you would like to visit us and file a claim with an advocate our intake hours are as follows:

Monday

1:00-2:00PM

Tuesday

9:00-11:00AM

*1:00-3:00PM (Appointment Only)

Wednesday

9:00-11:00AM

1:00-2:00PM

Thursday

*1:00-3:00PM (Appointment Only)

Friday

9:00-11:00AM

1:00-2:00PM



MISSION STATEMENT

The Alameda County District Attorney's Office Victim & Witness Assistance Division is dedicated to reducing the trauma that victims and witnesses experience by providing emotional, physical, and financial assistance in a sensitive, compassionate and humane manner during the aftermath of victimization.



VICTIMS' BILL OF RIGHTS

California citizens voted to provide victims of crimes with certain constitutional rights as defined under Article 1, Section 28 of the California Constitution - Marsy's Law.

For more information on Marsy's Law, visit the District Attorney's website at:
www.alcoda.org/marsys_law

RESTITUTION

The Alameda County District Attorney's Office Restitution Unit ensures the collection of fines and orders from criminal offenders and, in turn, funds compensation for crime victims. The "award-winning" unit has been recognized as a front-runner in all aspects of direct restitution.

VICTIM ADVOCACY

The Victim & Witness Assistance Division has trained and experienced Victim Advocates to work with victims, witnesses and their families throughout and beyond the criminal justice process. The Division serves as the liaison between the victims, prosecutor, law enforcement and other criminal justice agencies. It is important to the Division that victims are treated fairly and remain an integral part of the proceedings.

PROGRAM SERVICES

- Crisis Intervention
- Emergency Assistance
- Resource and Referral
- Orientation to the Criminal Justice System
- Case Status and Disposition
- Court Support and Escort
- Property Return
- Victim Impact Statement
- Employer Intervention
- Restitution Assistance
- Witness Relocation

****The Victim & Witness Assistance Division has specially trained advocates who work with victims/survivors of domestic violence, elder adults and victims with developmental or physical disabilities.***



VICTIM OF CRIME COMPENSATION PROGRAM

If you or a member of your family sustained injury as a direct result of a crime, you may be eligible to receive financial assistance through the California Victims Compensation Program.

The following losses may be covered by the program:

- Medical/Dental
- Mental Health Counseling
- Wage/Income Loss
- Emergency Funeral/Burial
- Job Retraining
- Emergency Relocation
- Crime Scene Clean Up
- Home Security
- Home or Vehicle Modifications for Disabled Crime Victims
- Medically necessary equipment including wheelchairs, walkers, eye glasses, hearing aids and prosthetic devices.

Losses NOT covered under VOC:

- Personal property losses, including cash
- Pain and suffering

Though not covered under the VOC program, these losses may be recoverable through court-ordered restitution during the defendant's sentencing or a civil lawsuit.